

#ASKFORANGELA

'Ask for Angela' poster scheme – Guidance for staff at participating venues

- 1) Ask the person requesting 'Angela' what it is they want to do? It may be that they need assistance to retrieve their belongings from where they were sat or that they want support in exiting the venue safely.
- 2) Offer to call the person a taxi or assist them in calling a friend/family member to come and collect them.
- 3) Escort the person to the area they were sat at to retrieve their belongings or offer to do so on their behalf.
- 4) Do not allow the person asking for help to leave the venue in sight of the person causing them distress as this could lead to them being followed out of the venue and placed at higher risk.
- 5) Where safe to do so (the person asking for help is out of sight and the staff consider it safe) request the person causing distress leaves the venue.
- 6) If the person causing distress becomes angry consider calling the police for assistance or follow your corporate policy on this issue.
- 7) Make a note in your incident log book (or equivalent), the date and time, brief description of the incident and action that was taken. This will enable us to evaluate the impact of the campaign.

Courtesy of Safer Communities Sexual Violence and Abuse Partnership, Lincolnshire. Originators of the 'Ask for Angela' campaign part of the #NoMore sexual violence and abuse in Lincolnshire awareness campaign. www.lincolnshire.gov.uk/nomore

