

SAFER CITY INFORMATION FOR BUSINESSES













WHAT IS SAFER CITY?

SAFER CITY INCLUDES:

Safer Streets Officer

DISC

Safer City Meetings

Security & Vulnerability Training

Safer Devices

Safer Nights: Purple Flag

Best Bar None

Worcester Pub Watch

Safe Space Worcester

The Worcester BID aims to create a safer and more supportive environment for businesses to thrive in the city by developing and improving the necessary foundations and opportunities.

Safer City is administered by Worcester BID via an array of initiatives designed to make conducting business in the city safer and more supportive.

USING THE CITYNET RADIO



WHAT IS CITYNET

CityNet is Worcester BID's Business Crime Reduction Partnership and includes members from over 150+ businesses from across the day and night-time economies.

Businesses are invited to join the shared CityNet radio scheme which gives you direct access to a radio network which is monitored by, Worcester BID's Safer Streets Officer, local police officers, CCTV suites and other businesses, meaning that warnings of criminal activity can be efficiently communicated between members.



To alert users when you begin a transition on the radio you can say:

'To all users (your call sign)...'

or

'(the call sign of the user, e.g. BID Security) from (your call sign)'

1 REPORT

If possible, report via the radio network within minutes of the incident to allow operatives the best chance to locate individuals.

2 MONITOR I

Try to keep the radio close once you have reported an issue to monitor requests, such as descriptions, from radio users.

WHEN TO USE THE RADIO



USE THE RADIO WHEN...



NOTIFYING OTHERS OF SUSPICIOUS BEHAVIOUR, ACTIVITY AND/OR CRIME

If you believe a person to have comitted or is committing a crime, e.g., concealing items from your store, drug dealing, anti-social behaviour.



ALERTING OTHERS TO CONCERN FOR A CITY USER

If you are concerned you can ask CCTV to monitor. Always escalate if necessary.



REQUESTING ASSISTANCE

If the Worcester BID Safer Streets Officer is on shift, they will provide designated support wherever possible. Where possible Police will be listening to the radio and will attend if nearby and available. Please note Police are not obligated to respond to calls.



IF YOU ARE IN IMMEDIATE DANGER AN ORANGE PANIC BUTTON CAN BE FOUND ON THE TOP OF YOUR RADIOS. THIS WILL ALARM ALL USERS.



GIVING DESCRIPTIONS

Supported by West Mence Paties

CITY
NET

Ethnicity: Use simple, descriptive language (white/black/Asian etc), or alternatively, use IC codes (see next page)

Gender Approximate age Height Build

Hair colour and style, any facial hair
Clothing: Colours, any logos, etc
Any distinguishing features such as tattoos
Accessories: Bags, prams, dogs etc
Vehicle details, if applicable
Associates: Who are they with? People,
children, large group



It's important to provide sufficient detail when reporting incidents over the radio. To ensure that you convey all the relevant information, use the above guidelines to help you with your descriptions.

TALKING ON THE RADIO

PLEASE DO NOT

SWEAR / CHIT CHAT TALK OVER OTHERS USE OFFENSIVE LANGUAGE





- Press and hold the transmit button to talk
- Hold the radio about six inches from your mouth
- Release transmission button to listen
- Speak in a calm, clear voice
- Keep messages short and precise
- Listen to and respond accordingly to any requests for further information
- Continue to monitor the radio until the issue is resolved

IC CODES:

- → IC1 White / North European
- → IC2 White / South European
- → IC3 Black
- → IC4 Asian descent (refers to South Asian in the UK).
- \rightarrow IC5 Chinese, Japanese or South East Asian
- → IC6 Arab or North African
- → IC9 or IC7 Unknown

SIGNING ON AND OFF



SIGNING ON/OFF -RADIO CHECKS

Each day that you use the radio, you should sign on and off and check the radio is working.

To check the radio is working, sign on at the start of the day with:

'(Call Sign) to control, requesting a radio check'

To let the radio network know you are signing off at the end of the day:

'This is (Call Sign) signing off'

TOP TIP: MAKE SURE TO KEEP THE RADIO IN A SAFE PLACE OR ON THE BODY WHILST IN USE.

SAFER STREETS OFFICER

Worcester BID'S Safer Streets Officer works closely with all city partners including West Mercia Police, Worcester City Council, Worcester Cares, and businesses to deter crime and anti-social behaviour with a primary focus on safer streets. As a visual and consistent presence in the city, we are sending a clear message that we have zero tolerance for crime of any sort in the city centre.

The Worcester BID Safer Street Officer Identifies and escalates any city situations, assists with eliminating anti-social behaviour and safety and security incidents along with non-security related problems like litter, fly-tipping and graffiti, and is the first point of contact for all BID businesses from a safe and secure perspective.

Issues in the city are monitored and escalated until appropriate actions have been taken. We ensure timely and accurate records of incidents and issues arising are kept and provides regular store team training to support with loss prevention and CityNet radios as well as the GDPR compliant intelligence sharing network, DISC.

HOW DO I WORK WITH THE SAFER STREETS OFFICER

The best way to contact the Worcester BID Safer Streets Officer is via the BID led radio network, CityNet. This allows for real time communication and response whilst on shift.

If you do not wish to join CityNet Radio, you can get in contact via

Wayne.Price@WorcesterBID.com

REPORTING CRIME

ALWAYS REPORT CRIME.

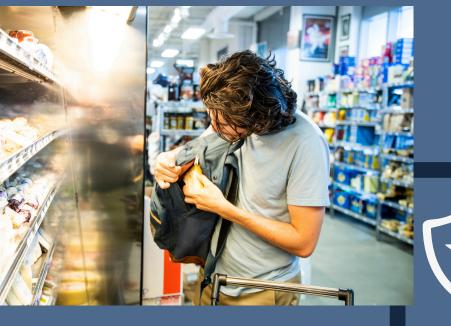
MINOR SHOPLIFTING IS IMPORTANT TO REPORT AND CAN BUILD CASES.

IN AN EMERGENCY, ALWAYS USE 999.

Non-emergency crimes and incidents can now be reported online to West Mercia Police through their website and 101 telephone line.

To report crimes through the website, click on 'report' and choose the appropriate section via www.westmercia.police.uk.

Once the information is submitted, it will be assessed and allocated to the appropriate team.





CCTV IN WORCESTER

CCTV in Worcester City Centre is monitored 24/7.

The CCTV operatives are connected with the Police, Worcester Safer Streets Officer, businesses and other partners via the CityNet Radio System.

The CCTV operatives are ready to assist in monitoring the city, arising problems and are a great deterrent for Crime.

The town is covered by the system and is ready to help.



WEST MERCIA POLICE

BUSINESS WATCH

Business Watch is a free membership program where local businesses collaborate with the police to enhance safety through shared information and mutual support.

- promotes a safe and crime-free environment for businesses
- creates links with local policing teams
- brings local businesses together to prevent and solve crime
- raises awareness of local crime issues affecting businesses and how to tackle them
- supports businesses to combat fraud and cybercrime
- encourages the sharing of information

HOW DO I JOIN

Email: citizensinpolicing@westmercia.police.uk



SAFER NEIGHBOURHOOD TEAM

Your Safer Neighbourhoods Team (SNT) is a group of local police officers dedicated to serving your community. The team is made up of officers and PCSOs based in your area, supported by additional officers from the wider area.

We work closely with local authorities, community leaders and residents to decide our policing priorities for the area. This helps us to find useful, long-term solutions to local problems, while maintaining our wider focus on reducing crime across Herefordshire, Shropshire, Telford & Wrekin and Worcestershire.

CRIME PREVENTION



LEARN MORE
ABOUT
LOSS
PREVENTION
PRINCIPLES
AND FIND
HELPFUL
TOOLS





Business robbery is where items are stolen from commercial premises such as a shop or a factory using violence or threats. Learn how to help prevent it.

West Mercia Police offer advice on best practice for you to follow alongside practical crime prevention methods: from basic hints and tips to more detailed strategies.



M Y NOTES



M Y NOTES



M Y NOTES



CONTACT US

INFO@WORCESTERBID.COM **01905 731612**



